



5.2 POLICY FOR QUALITY

5.2.1 ESTABLISHING THE QUALITY POLICY

The Management has established a Quality Policy which:

- ✓ It is appropriate for the purposes and context of omsa S.r.l. .;
- ✓ Provides a framework for establishing and reviewing quality objectives;
- ✓ Includes a commitment to meet applicable requirements;
- ✓ Includes the commitment to the continuous improvement of the Quality Management System.

The Quality Policy is published in this Quality Manual and is disseminated internally and to all interested parties.

QUALITY POLICY

Omsa S.r.l. believes that the company's future is aimed at achieving maximum customer satisfaction. This satisfaction can be reached by omsa S.r.l. operating in a context of:

HONESTY, CORRECTNESS, COMPLIANCE WITH LAWS, RESPECT FOR HUMAN AND ENVIRONMENT.

creating a Quality Management System compliant with the UNI EN ISO 9001: 2015 standard.

The Management of omsa S.r.l. has allocated the funds and has made available the personnel and tools necessary for the implementation of the Quality Management System that will be constantly monitored and periodically assessed, measuring the achievement of the objectives set for the controlled processes.

Omsa S.r.l. must pay the utmost attention to the client's requests and expectations, to the requirements of the applicable rules and regulations, to the continuous improvement of the organization and satisfaction of the client and the interested parties.

Omsa S.r.l. must pursue quality at all stages of every process, where each employee is involved in achieving the goals. The Management periodically verifies that this policy is appropriate for the purposes and the business context, implemented and shared at every level of the organization establishing objectives of continuous improvement and customer satisfaction.

The Omsa S.r.l. Management

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